



WHITE CASTLE SYSTEM, INC.
555 Edgar Waldo Way
Columbus, Ohio 43215-1158
Cell: 479-200-2424

AUDRA MAZZEO
Vice President of Retail
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Kinexo Team,

At White Castle, we own and operate our own food manufacturing sites. Recently, we became aware of a packaging mistake that led to a limited amount of Jalapeno Cheese sliders being placed in retail cartons labeled for 4CT Original sliders. (Approximately 1,021 cases or about 24,000 sandwiches in total.) People who are allergic or have a severe sensitivity to milk and soy allergens could have a severe allergic reaction if they eat the mislabeled items, so we are working with FDA to initiate a recall.

We have isolated who has received that product and can confirm that you have received the mislabeled product. Please see the information below pertaining to the specifics of the items/quantities/orders effected.

WHITE CASTLE 4CT ORIGINAL SLIDERS

Brand and Item #	LOT CODE:
White Castle 0-82988-02969-3	9H203521
White Castle 0-82988-02969-3	9H203522
GTIN 1-00-82988-02969-0	

<u>CUSTOMER #</u>	<u>REF #</u>	<u>LOCATION</u>	<u>SHIP DATE</u>	<u>QTY (cases)</u>
253140	240005/11280210	Columbus Charter	8/11/2025	273
253468	240539	Columbus Charter	8/20/2025	273
253636	240858/08544089	Ft Worth	8/22/2025	446

Please separate and hold this product until we reach out with further instructions.

We have identified why the mistake occurred during a concentrated 2 hour timeframe on one of our production lines. We have put measures in place to make certain this will not happen again.

We value our partnership, and we wanted to make you aware of this right away. You can reach out to me any time if you have any questions.

Sincerely,

Audra Mazzeo

Audra Mazzeo
Vice President– Retail Division
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