

May 22, 2025

## To Our Valued Customer:

Hormel Foods Corporation has been a leader in the production of quality food for more than 130 years. Our company's reputation is based on producing products that are safe, wholesome, and the highest quality in the industry.

On May 22, 2025, Hormel Foods made the decision to voluntarily withdraw product from the marketplace. This withdrawal is out of an abundance of caution concerning a limited amount of 20 oz. Dinty Moore Beef Stew from one code date. The purpose of this correspondence is to advise you of corrective actions that are being implemented from our root cause investigation that was conducted.

Our investigation has revealed the most probable cause of wood introduction to the process on the affected production date was related to a potato sack hoist equipment failure on 02/04/2025, which resulted in the sacks of potatoes being dumped off wood pallets on 02/04/2025. This is the only known source of wood in the process. With this in mind, our focus on preventing recurrence is centered around immediately prohibiting dumping of ingredients from wood pallets as a practice for raw materials being used.

Should you have further questions, please feel free to contact if you require more information, please contact Stephen Kroeger, Hormel Foods Corporate Quality Control at <a href="mailto:SMKroeger@Hormel.com">SMKroeger@Hormel.com</a>.

Sincerely,

RICHARD A. CARLSON

Vice President, Quality Management



